

## COVID-19 Code of Conduct Zillertaler Cable Cars Winter Season 2021-22

Dear winter sports enthusiasts!

Safety and the personal health of each individual are the highest good and the focus of attention for the cable car companies in the Ziller valley.

According to the current ordinance of the Austrian Federal Government, the following regulations apply:

### **Customers must wear masks:**

- An FFP2 mask must be worn in closed access areas (e.g. queuing areas, indoor cash desks) to all cable cars as well as in cabin cable cars.
- Wearing an FFP2 mask is recommended in all other areas where sufficient distance to strangers cannot be maintained.
- For children aged 6 to 13 years, a normal mouth/nose protection, e.g. a tube scarf, is sufficient.
- Children from 0 to 5 years must not comply with this.

In compliance with the currently valid regulations and additional safety measures, we are firmly convinced that you can spend relaxing and safe holidays in the Zillertal!

On the website of the Ministry of Health you will find continuously updated information as well as detailed FAQs on the measures of the Federal Government <https://www.sozialministerium.at/Informationen-zum-Coronavirus>.

## What you can do to stay safe and keep others safe.

### Use off-peak times:

Take advantage of the off-peak times with low crowding to reach the ski area and get back to your accommodation in a relaxed manner. You can also return to the valley station in off-peak times.



### Wear a FFP2 mask

Wearing an FFP2 mask is **mandatory** in these areas:

- At the ski pass sales points of the cable cars, provided that these are located in closed areas
- On the closed access area to all cable cars
- While riding the cabin cable cars
- When using the toilet facilities
- In the ski shop / ski depot
- In the ski bus
- In restaurants
- For children aged 6 to 13 years, a normal mouth/nose protection, e.g. a tube scarf, is recommended.
- Children from 0 to 5 years need not comply with this

Wearing an FFP2 mask is **recommended** in these areas:

- While riding chair lifts with weather protection bonnet and on all other lifts wherever the 2-metre distance cannot be maintained
- In all other queuing and cash desk areas



## **Keep your distance**

We recommend you keep a distance of 2 metres away from persons not in your household.



## **Ensure ventilation**

If necessary, please ventilate the cable car cabins during the trip.



## **Pay attention to hand hygiene**

Please observe the general rules of hygiene and wash your hands regularly. Disinfectant dispensers are available in the cable car stations in the indoor area.



## **Dispose of used protective masks**

Please do not leave your used protective mask or handkerchiefs in the cable car cabins, but dispose of them properly. Waste bins are available in the station areas.



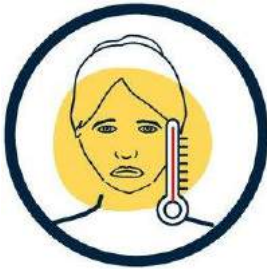
## **Follow instructions**

Please follow the general behaviour recommendations and also the instructions of our employees, especially with regard to the hygiene regulations.



## **Cashless payment or even better: Buy your ski ticket online.**

If possible, make use of the cashless payment option or buy your ski ticket directly at the online shop.



## **Head for the slopes only if you are healthy**

If you have symptoms that could indicate a possible Covid-19 infection (fever, cough, sore throat, loss of taste/smell, ...), please stay in your accommodation and contact the reception of your accommodation or a doctor immediately.



## **Behave responsibly**

Please conduct yourself responsibly to protect your own health and that of others.

## **Our request!**

Please observe and follow our Covid-19 Code of Conduct and enjoy your winter holiday in the Zillertal ski areas!

We are evaluating the situation on an on-going basis and will adapt our Code of Conduct to any changes in legal or regulatory requirements.

(Last revised: 24<sup>th</sup> march 2022)